



Newsletter - January 2018

Highlights from the December release:

- Staff Finder and Staff Record updated.
- API Manager developed and in testing with seven major third party suppliers for January.
- Lesson Registration now available on the App.
- Bespoke admissions form web pages possible at extra cost.
- Further development to the SchoolBase App completed and more to come.
- A fully customisable 'Landing tab' in the Pupil Record.
- Updates to the 'Communication' tab in the Pupil Record.

GDPR Update

We are in discussion with our solicitors about changes to our system and protocol surrounding data protection in time for the introduction of GDPR in late May 2018.

We are currently working to respond to feedback and suggestions in a range of areas to help you become GDPR compliant through your use of SchoolBase. Some of these are simple changes, such as making it easier for you to implement an 'opt-out of marketing information', as is detailed in the main body of the document below.

Certain elements of GDPR, however, require new functionality to address these. Developments in the pipeline include a function to delete all aspects of pupil records as well as to fully anonymise all elements of staff records.

You will be given information on updates and new features to aid GDPR compliance throughout the course of early 2018. Please let us know if you have any questions.

[View our GDPR Statement](#)

Help Pages

Further to feedback from our User Group meetings we are delighted to inform you that we have updated and extended our Help Pages. These are accessible through the question mark at the top right of the screen in SchoolBase Online. They will help you troubleshoot queries and use the functionality available on the menu item currently open.

New Staff

We've had several new members of staff join our Furlong Team this past month. Louise will be your point of contact for booking training courses and, in time, will help with support queries. Sven has also joined our support desk and Paul has joined our Sales team.

Spring Training courses are about to start!

BookEnds	Monday 15th January
Administrators part 1	Wednesday 17th January
Administrators part 2	Thursday 18th January
Admissions Registrars & Marketing	Monday 22nd January
Staff Records & Human Resources	Tuesday 23rd January
Assessments and Reporting	Tuesday 30th January
Timetable and Curriculum Essentials	Monday 29th January
Academic Overview & Tracking	Wednesday 31st January
Markbook & Markbook Templates	Thursday 1st February
Database Manager part 1	Monday 26th February
Database Manager part 2	Tuesday 27th February
SQL Queries and Reports	Monday 5th March
Report Designer	Wednesday 28th February
Calendar, Events and Room Finder	Wednesday 7th March
Activities	Monday 12th March
Examinations Officer	Thursday 8th March
Medical	Tuesday 13th March

Book online [here](#) or contact our support team on 01264 354111

<http://www.furlongsolutions.com/support>

Furlong Support Team Training

We will be holding internal training sessions for our support staff from 9-10am every Friday morning. This will mean there will be very little telephone support available at this time. The phones will still be answered during this time, but it is likely that your query may not receive an immediate resolution. We will make sure that someone from the team calls you back as quickly as possible following the end of the session.

Best regards,

Furlong Team

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[Twitter](#)